



Quality Policy

It is our policy to provide its customers with a high quality service. The overall policy of the company is to provide the people, organization and resources to supply our customers with services that satisfy their requirement in every respect. As part of this ongoing commitment to excellence we are committed to providing the highest quality services to all of our customers. By consistently providing services that meet or exceed customer expectation and we will develop user loyalty and so achieve strong business performance. All employees are expected to help the company attain high quality standards. It is company policy to:

- ensure all staff are fully trained and understand their role providing quality products and good customer service;
- provide services which fully meet customer requirements;
- provide services which are effective and reliable;
- make sure the services from suppliers are of consistent and sufficient quality; and
- strive for continual improvement in performance, underpinned by the necessary financial resources, and highlight objectives and progress through internal and external communications.